



# Digital Cookie®

## Training Material Index for Caregivers and Girl Scouts

Highlighted documents have new functionality that our developers are still finalizing. We will post them as soon as they are available and add a note to our communication streams when they are posted.

### Caregiver Digital Cookie Training

#### PowerPoint

#### Registration

Site Registration	Tip Sheet ( <a href="#">PDF/Word</a> )	<a href="#">Video</a> (initial login)
Site Registration Girl Scout 13 and Over	Tip Sheet ( <a href="#">PDF/Word</a> )	
Forgot Password/Password Reset	Tip Sheet ( <a href="#">PDF/Word</a> )	
No Registration Email	Tip Sheet ( <a href="#">PDF/Word</a> )	
Unlock Account	Tip Sheet ( <a href="#">PDF/Word</a> )	
My Account Tab	Tip Sheet ( <a href="#">PDF/Word</a> )	
Dashboard	Tip Sheet ( <a href="#">PDF/Word</a> )	

#### Site Setup

Site Setup	Tip Sheet ( <a href="#">PDF/Word</a> )	<a href="#">Video</a>
Site Setup-Girl Scout 13 and Over	Tip Sheet ( <a href="#">PDF/Word</a> )	
Photo/Video Upload	Tip Sheet ( <a href="#">PDF/Word</a> )	
Marketing to Customers	Tip Sheet ( <a href="#">PDF/Word</a> )	<a href="#">Video</a>

#### Order Management

My Cookies: Initial Order	Tip Sheet ( <a href="#">PDF/Word</a> )	Video ( <a href="#">ABC/LBB</a> )
Order Received: Shipped/Donated	Tip Sheet ( <a href="#">PDF/Word</a> )	
Order Received: In-Person Delivery	Tip Sheet ( <a href="#">PDF/Word</a> )	<a href="#">Video</a>
My Cookies: Delivery Settings	Tip Sheet ( <a href="#">PDF/Word</a> )	Video ( <a href="#">ABC/LBB</a> )
My Cookies: Inventory by Variety	Tip Sheet ( <a href="#">PDF/Word</a> )	Video ( <a href="#">ABC/LBB</a> )
My Cookies: Inventory by Category	Tip Sheet ( <a href="#">PDF/Word</a> )	Video ( <a href="#">ABC/LBB</a> )
My Cookies: Financials	Tip Sheet ( <a href="#">PDF/Word</a> )	<a href="#">Video</a>

#### Site Features

Entrepreneur Pin and Badges	Tip Sheet ( <a href="#">PDF/Word</a> )	
My Rewards	Tip Sheet ( <a href="#">PDF/Word</a> )	<a href="#">Video</a>
Cheers	Tip Sheet ( <a href="#">PDF/Word</a> )	
Closing Your Site	Tip Sheet ( <a href="#">PDF/Word</a> )	

#### Mobile App

<u>Mobile App</u>	Tip Sheet (PDF/Word)	Video
-------------------	----------------------	-------

#### Customer Experience

Customer Experience: In-person Delivery Order	Tip Sheet ( <a href="#">PDF/Word</a> )	
Customer Experience: Shipped Order	Tip Sheet ( <a href="#">PDF/Word</a> )	