

How to access: 2025 Juliette Cookie 101

Product Manager Training courses

The following document supports those seeking training for the 2025 Cookie Product Program who represent a Girl Scout Juliette (Juliette).

Juliette Cookie 101 Training Facts

- Details about what is required for participation, and the sequence of events is provided in the 101 training linked below.
- We recommend that you access the modules in order through the [playlist](#) for your first viewing. You can return to review information at any time throughout the season.
- **CAREFUL! The videos may not show up in the playlist in numerical order. Please select carefully when proceeding to your next module.**
- The Juliette and traditional troop training track are separate. If you completed the traditional troop training, email answers@girlscoutsw.org for support.
- The total time for all modules is approximately 2 hours and can be stopped and started as needed. Please note if you exit a module and return in the future, your placement will not be saved.
- Ideally, the Juliette Cookie 101 modules should be completed prior to attending localized 201/202 training from your SUPM.
- To gain full in-person product handling access for the program, all criteria and training must be completed by January 17, 2025.
- During the 101 training, you'll be introduced to the [Taste of Cookie Cohort](#) for first-time cookie sellers, and how to gain [TPM Access to Digital Cookie](#). Review these informational recordings to learn more, and take the action provided within if desired. These tracks are optional.
- All notifications, communication, and monitoring are done manually by staff and volunteers during business hours. Please do not expect instant responses or updates.
- Videos have closed captioning available.

[Juliette Cookie 101 2025](#)

[Module 1 Why The Basics](#) 10:19 Minutes

Juliette language

Cookie facts

ABC Cookie Tech Support

Recognitions

Important Dates

Troop Transfer Deadline

[Module 2 Participation](#) 25:59 Minutes

Requirements for Participation

Permission & Ethics Pledge

Coordinating with Caregivers

Juliette Funds- How and Why

Ways to Participate

Taste of Cookies Cohort

Digital Cookie Shipped Only Cohort

Resources

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[Module 3 Digital Cookie](#) 13:16 Minutes

What is Digital Cookie
Who Uses Digital Cookie
Digital Cookie Registration Self Help
Digital Cookie Access for Juliette TPMs
Digital Cookie Help Center
Digital Cookie Mobile App

[Module 4 Smart Cookies](#) 5:59 Minutes

What is Smart Cookies
Who Uses Smart Cookies
Logging into Smart Cookies
[Cookie Share](#) (3:29 minutes)
[Recognition Orders](#) (2:18 minutes)

[Module 5 Inventory Management](#) 5:32

Minutes
Initial Order deadline
Allocating Cookies
[Initial Order](#) (3:03 minutes)
[Planned Order](#) (3:49 minutes)

[Module 6 Booths](#) 6:56 Minutes

Cookie Booth Helper Training
Booth Highlights
[Scheduling Booths](#) (2:22)
[Smart Cookie Divider](#) (7:57)

[Module 7 Money Matters](#) 17:36 Minutes

Receipts
Ways to Collect Payment
Venmo
Collecting and Depositing
Overpayments
Counterfeit
Third Party Theft
Missing Funds
How Pathway Cards Work

[Module 8 Closing out the program](#) 11:05

Minutes
11 Steps to Wrap up The Program
Celebrate
Receiving Credit for this Course
Next Steps

[TPM Access to Digital Cookie \(optional\)](#)

[Pt. 1 Juliette TPM Access to Digital Cookie](#) 16:39 minutes

[Pt. 2 Troop Dashboard](#) 5:11 Minutes

[Pt. 3 Troop Site Links](#) 4:31 Minutes

[Pt. 4 Troop Pick Up Orders](#) 5:37 Minutes

[Pt. 5 Troop Refunding Orders](#) 3:41 Minutes

[What is Taste of Cookies](#) (optional) 10:25 Minutes